



Supplemental Installation Guide for

Fuld's Netsuke and Ojime Index (FNOI), ver 9.0

© S. S. Fuld, 1996-2006

for the
International Netsuke Society

by Norman L. Sandfield

September 21, 2005

Introduction:

On behalf of the International Netsuke Society, John Hawley, and Sal Fuld, I want to welcome you to an updated and expanded Installation Guide for *Fuld's Netsuke and Ojime Index, (FNOI)*, ver 9.0. The software was a gift to the Society's members from Mr. Fuld, to celebrate the 30th anniversary of the INS, and shipped with the Fall 2005 issue of the *INS Journal*. While some of our members had no problems installing it on their computers, others have reported significant problems with this installation. We are trying to figure out the common issues involved with the problems, and will be updating this document as the solutions become available.

If you wish to email me detailing your specific problem(s), I may not have the solution, but I can add it to our knowledge base, and it may help resolve the problems. If you have had a successful installation, please let me know that as well, as it will help us measure the volume of the problem. norman@sandfield.org

To keep updated on these issues and possible solutions, please check our website: www.netsuke.org . If you have any hesitations about any of the following steps, please consult with a young computer guru in your home or life.

The Fuld's Netsuke & Ojime Index (FNOI) is based on Microsoft Access, version 9, the so called MS Access '97. It should not make any difference whether you have Access installed on your computer or not, and the version should not matter since this is a self-contained program.

This valuable software, the product of 10 years of hard work, provides detailed information on where to find illustrations of 60,000 signed netsuke and ojime. Once you learn how to work with it, you will find it to be a truly invaluable resource. I want to thank Mr. Fuld and John Hawley, President of the International Netsuke Society, for making this gift possible and available to all of our members.

Purpose of FNOI: To enable data retrieval on different netsuke. Data that can be searched for includes: the artist's or carver's name, the subject the netsuke represents, the material(s) it is made of, where it can be found in literature or catalogues, and other information relevant to a collector or dealer. Relevant data on the artist, such as the school, the family name, and character codes can be found and searched for. Similar netsuke are listed with each entry.

Adapted from the "Help / About" page of FNOI.

Installation:

This is a Windows PC program and should work on any recent version of Windows, but is not available for Macintosh computers.

1. If you have any previous versions of the Fuld Index on your computer *you must remove them all:*
 - A. Go to: Start → Control Panel → Add or Remove Programs.
 - B. When the list is presented, Click on the Fuld Index program, no matter what it is named, and proceed with the delete procedures.
 - C. To insure that all parts of the program have been removed, you can go to: Start → Search, and Search for any other files with FULD or FNOI in the name, and delete those files, if appropriate. If you have extracted information from the database and put Mr. Fuld's name in the title of that word processing file, or if you have other reasons to name a file with Fuld in the name, do not delete those.
2. Reboot your computer, and then be sure all other Windows programs are closed.
3. Insert the new CD-ROM in your CD drive.
4. There is no Autoinstall to start the process. Go to: Start → Control Panel → My Computer, or go directly to "My Computer" on your desktop.
5. Click on the drive which contains the CD-ROM. It should be labeled something like "CD-RW Drive." The letter name (D, E, F, . . .) of the drive will be different on each computer system.
6. The file you are looking for is labeled "setup.exe." It is described as an "Application," and is listed as a "Small" file. Click on this (or double click, depending on how your Windows is configured), and it should start the installation process.
7. From here you can follow the steps on-screen as presented to you:

- A. The first popup screen may say: “Starting FNOI v9.0 Setup . . .”
 - B. “Welcome to the FNOI Installation Program” → Continue.
 - C. Destination Folder → OK.
 - D. Typical (installation).
8. It is possible that you will get an error message about certain files, such as this: “Setup could not open the file: "C:\Program Files\Common Files\Microsoft Shared\DAO\DAO2535.tlb,” which indicates it could not copy the file from the CD. Click on “Retry” once or twice, (it appears that the only reason this should occur is if the file being installed is already in the destination folder) and then click on “Ignore,” and the program will proceed. It is believed that “Ignoring” some of the files here should not cause any problem with the program.
9. When the Installation is complete you will get a message that indicates that the “Setup was Completed Successfully,” and you can now run and enter the program by creating a Shortcut from your desktop, or going to Start → All Programs → FNOI v9.0.
10. If you want more information on the program and how it works, click on Start → All Programs → Fuld’s FNOI v9.0, and then on any one of the four choices:

- Help File
- Introduction
- Read Me
- User Guide

11. In case you cannot currently install the program, and want to look at the text files, attached to the end of this document (and on the INS website) are the four information files on the CD-ROM that will be installed on your computer. They will also be available from within the program when you run it (see #10 above). Some of the files have screen images that are not included here. The Installation Guide is only on the CD-ROM.

- Installation Guide = INSTAL~1.RTF
- Read Me Text = README~1.rtf, Readme text v9_0.doc
- (On-Line) Help File = FNDB.HLP
- Intro = INTRO_~1.RTF
- Guide =

Support Files for Fuld's FNOI v9.0

1. Installation Guide

2. Help File

3. Introduction

4. Read Me

5. User Guide

Written by Sal S. Fuld
Edited by Norman L. Sandfield
September 21, 2005

1. INSTAL~1.RTF

Installation Guide for the

FULD'S NETSUKE & OJIME INDEX 9.0

In general:

It is ALWAYS a good practice to close all other programs when you install a new program. You probably know that, and it is nice to read that you knew right.

The Fuld's Netsuke & Ojime Index (FNOI) is based on Microsoft Access, version 9, the so-called MS Access '97.

The Windows Installation Application (WIA) works on a set of instructions that is created through a setup tool. In this tool it is specified that with the FNOI, the runtime version of the Microsoft Access engine is provided. Doing so makes sure that you always will be able to use your copy of the FNOI. It comes with a snag, however.

The MS Access engine is a MS component with all its features. This means MS will register this engine on the system. Some known problems are:

- 1) The WIA wants to write to the WININET.DLL. The application suggests you close any open applications. Probably the only open application you have is the Windows Explorer and the background processes on your computer. Closing the Windows Explorer makes no change. Neither does closing all kinds of background processes.

The WIA will prompt you providing you with the options <retry>, <abort> and <ignore>. Use the option <ignore>.

- 2) The WIA wants to write to the URLMON.DLL. You can use the option <ignore>.

- 3) The Windows Installation Application wants to update the STDOLE2.TLB file. In some cases this has a lock from another Windows component on it. The WIA will prompt you providing you with the options <retry>, <abort> and <ignore>. Use the option <ignore>.

- 4) When using a language other than English as your system's language, you will probably be prompted that a component the WIA is about to install supports English, and that the component now installed on the system supports "your" language.

The WIA will provide you with the option to reject the installation of the 'English'

component by choosing the option <no>. Choosing <yes> does no harm to your system other than that you have a very interesting mix of languages in your messaging feature of Windows. To correct that, you will have to repair your Windows basic installation.

After choosing <no> the WIA asks you if you would like to keep all the other language components. You answer <yes> to this question.

Installing the FNOI

- 1) WINDOWS EXPLORER, CD-ROM,
press on SETUP (Application) OR
- 2) START > RUN> open X:\ setup.exe
X=CD-ROM

IMPORTANT !!

When using FULD'S NETSUKE INDEX V. 9.0:

In 800 x 600 resolution
Set TASKBAR to AUTO HIDE

In 1024 x 768 resolution
Set DESKTOP APPEARANCE to 'Windows Classic Style'

The application only supports these two resolutions. Higher resolutions will present empty space on the screen.

2. The main screen of the Fuld's Netsuke Index (Help File: FNDB.HLP v9.0)

When you have started the FNOI you will be welcomed to the FNOI by the main screen. This is what is know as a switchboard. It provides you with a number of options to navigate through the paths to the data on the netsuke you want to know about. Looking at the main screen of the application one can identify seven areas of interest. The screen's menu is a story in itself.

The first area is of interest is the title of the application: Fuld's Netsuke & Ojime

Index. Its purpose is mainly cosmetic. Then again, the program doesn't need to look like a drag, just because it is practical.

The second area of interest is our happy little man. He is there because he's happy and doing such a good job at it. (Ok, Ok, we admit: he's there for cosmetic reasons also.)

The third part is the set of selection-bars. This is the part of the screen that you will be using the most except for the main data screen. The selection-bars provide you with an easy access to all kinds of pre-sorts that have proofed themselves handy, the forms and the reports switchboard. You can even close the FNOI through selecting the bottom bar. All you have to do to use the selection-bars is click on them.

Below the selection bars there is a check-box. That is the fourth area of interest. This can be checked to force the application into data sheet view. This can be a very practical view when there is need for an overview of the available data. This checkbox only affects the relevant options. Otherwise, it is ignored.

The fifth area of interest is the licensee name. Maybe the least thrilling, but just to let you know we are happy you bought our product and hope you enjoy it. This name is your reference if anything might happen to your original CD or program.

The sixth our copyright notice. Double-clicking this notice will bring up the 'About' box.

The seventh and last area of interest is the disclaimer. We're just saying that great effort is made to check and cross-reference all the data. Despite all that effort, there might be discrepancies, errors, and so on. Things happen, as you know. So, this is here to keep things clear and let everybody know where we stand.

This help file was created with Help & Manual (www.ec-software.com).

=====

3. **Introduction** (FNOI Introduction v9.0)

After TEN years of hard work I shall launch version 9.0 of the **FULD'S NETSUKE & OJIME INDEX**.

I have encountered many problems, which I have not been able to resolve completely. Many times I started all over again, and there have been many changes in the layout. Besides, the technique has often let me down. A few obstacles that I encountered are mentioned below:

- As there are so many records, it is difficult to add them unambiguously.
- In the books, catalogues, etc., the transcription of the names is not unambiguous either and/or rather incomplete. The same goes for the description of the SUBJECT. It is often arbitrary. In many cases it is not clear which ARTIST is referred to.
- I have combined some of the SUBJECT descriptions: for example: only RAT and TORTOISE were mentioned, MOUSE and TURTLE were not.
- It was difficult to decide whether to use KARAKO, CHILD, BOY, BABY, BABY-BOY interchangeably or to choose one description for all of these subjects.
- Another problem was to determine the order of the SUBJECTS, as each Netsuke has four subject options: SNAKE and SKULL or SKULL and SNAKE, SHISHI, BEAR and TIGER, BISHAMON and BENTEN, etc.
- The classification of the CATEGORY presented me with another problem: in what CATEGORY do I classify SNAKE and SKULL, OX and USHIDOJI, etc.
- And last but not least, it was very hard to find out which Netsukes are identical.

With regard to the problems stated above, it is not surprising at all that there are still many mistakes in this version of the NETSUKE INDEX. Therefore, I would appreciate it if you would inform me of any errors you come across. Even the smallest mistake is worth correcting so as to improve the next version of the NETSUKE INDEX.

The contents of this NETSUKE INDEX, at this moment, were collected from approximately 1.100 books, catalogues, magazines, etc., which are mostly in my possession. For the next version I need a lot of new material. Perhaps you could provide me with some xeroxed material. I would be very glad if you could lend me some of your books, catalogues, etc.

I would greatly appreciate hearing any remark or question you have.

SAL S. FULD
 Zeekant 102F
 2586 JH DEN HAAG
 THE NETHERLANDS
 netsuke@wanadoo.nl
 JUNE 2005

4. Read-me text (Readme text v9_0.doc)

concerning installation of the Fuld's Netsuke & Ojime Index version 9.0

Great care has been taken to ensure a user-friendly installation procedure. The Fuld's Netsuke & Ojime Index has been designed with MS Access and MS approved tools to setup your copy of the FNOI software.

However, all this care has to acknowledge the differences between various machines and their installed software. This means that the setup software might conclude that certain common elements of the MS software are already in use. When alert messages appear, you can choose the option <Ignore>. The setup software will then proceed.

When your copy of the FNOI software has been installed successfully, you might want to check the settings of your taskbar. When using the FNOI we designed FNOI to use the maximum available screen size at a resolution of 800 x 600. To achieve this, we decided that the taskbar had to be set to 'auto hide.' You can change the settings of your taskbar by right clicking on your taskbar and select <Properties> in the popup menu.

For the same reasons as having the taskbar on 'auto hide' in the 800 x 600 resolution, it was decided that the 1024 x 768 resolution will work best when you use the 'Windows Classic style' in the 'Appearance' - settings of your desktop. You can find this setting in the properties of your desktop, accessible through the popup menu of the desktop.

There is one more thing to mention regarding resolution. FNOI has been designed to work in resolutions: 800 x 600 and 1024 x 768. The argument for this decision is that most people have a video adapter and display that is capable of display at those resolutions. When you work with the resolution 640 x 480, the FNOI will inform you at startup it will be impossible to display the screens of the FNOI and will shut down after you acknowledged the message. With resolutions larger the 1024 x 768 the FNOI will inform you that the screens will stick to using the 1024 x 768 layout. It is simply the highest resolution layout available.

Before installing version 9.0 of the Fuld's Netsuke & Ojime index, please remove first your copy of version 5.0 through 8.0.

(SETTINGS - CONTROL PANEL - ADD/REMOVE SOFTWARE)

HELP = F1

Curious behaviour

We have found a curious inconsistency in the way MS Access responds to the closing of windows. This might present you with the following situation.

When you request a preview of the reports on a (range of) netsuke(s) the FNOI will provide you with a maximized view of the report. When you close this window using the system menu or the <close> or <x> button the screen will show a gray area just below the menu and it will also display scrollbars to the right and bottom of the screen. This is because the switchboard, as well as the main FNOI window, occupy exactly all the display space.

There is no solution for this problem at this time.

The FNOI is able to correct this problem. When in the switchboard, switch to the main FNOI window and the other way around. In most cases this will do the trick.

5. USE GUIDE, v 9.0

BRIEF INSTRUCTIONS:

FULD'S NETSUKE & OJIME INDEX VERSION 9.0 (C)

IMPORTANT

When designing the Fuld's Netsuke & Ojime Index (FNOI) there were a few considerations to keep in mind. One of the most important things is to get as much data in the Index Data Screen as possible and the second is that not everybody owns a very large high resolution monitor.

So we took two design decisions. They are:

- 1) We implemented the FNOI with the taskbar set to autohide. When you use the taskbar fixed you will get two scrollbars on the right-hand side and bottom of your monitor.
- 2) We designed the FNOI to run under 800 x 600 x 16 bit resolution. Using a smaller resolution will again present you with the two scrollbars. When running it in a higher resolution, the screen size will still remain fixed to the previously mentioned resolution.
- 3) Version 9.0 has a new feature. For some 3,000 netsuke the system holds URLs to

either pictures or documents on the Internet, regarding that netsuke. At the end of this document this feature is explained in more detail.

GETTING STARTED.

After **START-UP** You will see the **MAIN MENU (switchboard)**.

In this screen you will start using the FNOI and you will end using the FNOI most of the time. You can also exit the FNOI by using the generic application terminating button, the button in the very top right hand corner with the cross on it. Yet another way to exit the FNOI is to choose the 'exit' option from the 'File' menu.

Now that we have explained to you how you can bail out of the FNOI so you won't get caught red handed using it again when you ought to do other important things, lets go ahead with clarifying using it some more.

The main screen has 6 areas of interest. The little white balloons point them out.

- 1) NETSUKE (NOT SORTED)**
- 2) PRESET SORTS WITH ARTIST**
- 3) PRESET SORTS MISCELLANEOUS**
- 4) FORMS**
- 5) CLOSE NETSUKE - INDEX**
- 6) DATASHEET VIEW**

To choose an option, you point with your mouse on the **FIELD** and then **PRESS** the **LEFT** button of your mouse.

(After this, we use the word "PRESS" instead of this whole sentence.)

1) NETSUKE (NOT SORTED),

PRESS this field, it switches to **ANY NETSUKE SCREEN**

2) PRESET SORTS WITH ARTIST:

PRESS this **FIELD**, it switches to the following **MENU:**

SORT ON: ARTIST-SUBJECT-MATERIAL
SORT ON: SUBJECT-MATERIAL-ARTIST

SORT ON: CATEGORY-ARTIST-SUBJECT
SORT ON: CATEGORY-SUBJECT-ARTIST
SORT ON: MATERIAL-ARTIST-SUBJECT
SORT ON: MATERIAL-SUBJECT-ARTIST
SORT ON: STYLE-ARTIST-SUBJECT
SORT ON: STYLE-SUBJECT-ARTIST
MAIN MENU

PRESS one of the **FIELDS** to get a specific **SORT**, or **MAIN MENU** to go back to the **MAIN MENU**

3) PRESET SORTS MISCELLANEOUS

PRESS this **FIELD**, it switches to the following **MENU**:

SORT ON: WHERE
SORT ON: (EX)COLLECTION
MAIN MENU

4) FORMS

PRESS this **FIELD**, it switches to the following **MENU**:

FORM: ABBREVIATIONS
FORM: ARTISTS SPECIFICATIONS
FORM: CATEGORIES
FORM: MATERIALS
FORM: SCHOOLS
FORM: SUBJECTS
FORM: STYLES
MAIN-MENU

On the Index Data Screen you will see the following BUTTONS:

- 1) REPLACING**
- 2) SHORTCUTS**
- 3) DATASHEET**
- 4) ARTIST-FORM**
- 5) <>**
- 6) CLOSE FORM**

1) REPLACING

PRESS this **BUTTON** to switch to the **REPLACING SUBJECTS FORM** and that will bring up the form.

Using Ctrl+F for instance, when you are looking for **SUBJECT** you can't seem to find, will present you with the default search functionality from the Windows (Office) environment.

So looking for the subject **CUB**, use Ctrl+F and type in **CUB**. By pressing the button <Find First> you will be presented with the replacing **SUBJECT: YOUNG**.

2) SHORTCUTS

PRESS this **BUTTON** to switch to the **ABBREVIATIONS FORM**.

The **ABBREVIATIONS** are used in the **FIELD: WHERE**, and/or in the **FIELD: SIMILAR**

3) DATASHEET

PRESS this **BUTTON** to switch the Index Data Screen into datasheet view.

PRESS the **fndb_toolbar (7)** to switch **BACK** from "**DATASHEET VIEW** " to "**FORM VIEW**."

4) ARTIST FORM

PRESS this **BUTTON** to switch to the **ARTIST FORM**

For instance, when you are looking for an **ARTIST NAME** and the **NAME** cannot be found in the **FIELD: ARTIST**

then you can look in the **FORM: ARTIST** for an **EQUIVALENT**.

5) < >

PRESS one of the **BUTTONS** for **PREVIOUS** - or **NEXT RECORD**. < for the previous record, and > for the . . . Right!

6) CLOSE FORM

PRESS this **BUTTON** to close this form and return to the switchboard. You will return to the same level where you opened the Index Data Screen. When you want to go back to the Index Data Screen in a different order by setting, you have to navigate through the options within the switchboard. Another way is by directly selecting the options from the menu.

7) FORM VIEW

When in **DATASHEET VIEW** press this **BUTTON** to go back to **FORM VIEW**. When in form view this button will be automatically disabled.

Using the hyperlinks or URLs that are stored in the FNOI.

As of version 9.0, the **WHERE** or the **SIMILAR** field may hold a hyperlink or URL (Unified Resource Locator). Many collectors, auction houses, and dealers publish information on the netsuke that are or were in their possession through the Internet. To be able to benefit from this information, these URLs were collected and added to the FNOI.

To be able to use this URLs it is necessary to use the 'old fashioned' "cut and paste." Select the URL in the **WHERE** or **SIMILAR** field, copy it to the clipboard, and start your Internet Explorer or whatever program you prefer to browse the Internet. Clear the address field and paste the link. After pasting the link, press <GO> or press <ENTER>. Your browser will display the information people are sharing about this netsuke on the Internet.

The Internet is a very dynamic environment which means that what was true today is probably different tomorrow. All links were checked for validity. That was in June 2005. You can report any broken links to me at netsuke@wanadoo.nl, and this will be greatly appreciated. It is also appreciated if you know of links to information about a netsuke on the Internet which can be added to the FNOI. That way the FNOI will continue to grow and be up-to-date.

TO FIND INFORMATION FROM THE FIELDS YOU WANT.

USING THE "FIND" TOOL:

First **PRESS** on the **FIELD** where you like the information from.
Then **PRESS Ctrl+F**.

Then choose in the field **MATCH**: Start of Field (Whole Field or Any Part fo Field, depending the information you want)

Fill in the field: "Find What": an item which you want to find.

DATE-FORMAT

in "PERIOD" FIELD:

DD/MM/YYYY-YYYY-MM-DD

in "WHERE" and/or "SIMILAR" FIELD:

YYYY/MM/DD

As of version 9.0, hyperlink or URLs are added to either the 'where' - field or the 'similar' - field. To find the netsuke that have these a link in the field you can type in the find dialog:

Type **"HTTP"** in the 'Find what: ' field. Set Match to 'Start of Field' of 'Any part of the field'. Press <Find first> and . . .

You'll be presented with the first netsuke after the position where you are in the netsuke table. When you try this, at the end the table you'll find nothing because there are no more netsuke to search in.

From Paul Erling:
November 18, 2005
Comments on Netsuke index program.

There are different documents with sections that repeat, in slightly different language and contexts, instructions about similar aspects of the installation. This makes it complicated to understand.

So: steps 3-6 on page 5 repeat the instructions of steps 1& 2 on page 8. While page 8 is perhaps too brief, you do have to assume enough familiarity with Windows to understand how to locate and execute a file called Setup when they open their CD Rom in Windows Explorer. I would take things from each series, but only say it once:

1. Insert the Fuld CD in your CD ROM
2. Open My Computer, doubleclick on the CDRom to open it, and locate the Setup File. Double Click on this file to start the installation process.

(Many people aren't going to understand Drive letters, and many people will have their Windows setup to hide extensions so references to drive letters, and to File extensions like .exe will seem overly technical. You don't need to teach people about design choices in Windows OS, just help them get the program installed.)

Item 8: when talking about "Abort, Retry, Ignore" you are getting into deep water, because there are many things that can cause these problems, and some of them are fatal to the installation. I would handle this conversation along the lines of the Instal~1.rtf, as an appendix.

(Incidentally, you should use Full names for these files in the documents, or change them so that you don't see the ~ in the name. Just make the file names no longer than 8 characters, if you don't think people will consistently be able to see the full name. The Tildes can be quite confusing, and if you copy a file named Instal~1.rtf to a drive where there is already another file named "Installation instructions for Music.rtf" for example, that file you copied will become Instal~2.rtf.)

There are two basic problems that lie behind the installation errors leading to Abort Retry ignore, that can, I think, be understood by the non technical computer user if they are provided with a bit of background.

I would rewrite the In general section of the Install Guide as follows:

Keep the note about Access 97, then I would say:

Different computers have different Security settings for protecting parts of the Operating system. These settings protect computers from those pesky viruses we all hear about. Often when installing a new program, these Security settings get in the way, because we often want and need to make changes to parts of the Operating System at this time.

With Fuld's Netsuke index, these settings will sometimes cause Windows to complain that the Installation program is trying to make changes to:

WININET.DLL, STDOLE2.DLL, or URLMON.DLL.

If the installation process causes a Dialog Window to come up with the options **Abort, Retry, Ignore**, no harm will come if you select **Ignore**.

Other appearances of the Abort Retry Ignore dialog:

If you encounter Abort, Retry, Ignore with other files in the installation process, it is likely that your installation is not complete, and the database may not function.

The most common reason for this failure is a Dirty or Damaged CDROM. The Installation file is a single, compressed 60 megabyte file. This is quite a large file, taking up 10% of the total capacity of the CD Rom, so smudges, dirt and scratches can easily affect a portion of this file. One technique that may help you determine whether you have this problem is to copy all files from the CDROM onto a folder on your computer. If the copying process succeeds without errors, then you can run the installation program (setup.exe) from the folder you have created. This will sometimes work even with a dirty CDROM.

If you can't successfully copy the file, you should seek some professional help. You may have a bad CDROM, a defective CD Drive, or you may have insufficient space on the computer you want to install the program onto.

The rest of the document seems okay to me.
Comments on Netsuke index program.

There are different documents with sections that repeat, in slightly different language and contexts, instructions about similar aspects of the installation. This makes it complicated to understand.

So: steps 3-6 on page 5 repeat the instructions of steps 1 & 2 on page 8. While page 8 is perhaps too brief, you do have to assume enough familiarity with Windows to understand how to locate and execute a file called Setup when they open their CD Rom in Windows Explorer. I would take things from each series, but only say it once:

1. Insert the Fuld CD in your CD ROM
2. Open My Computer, doubleclick on the CDROM to open it, and locate the Setup File. Double Click on this file to start the installation process.

(Many people aren't going to understand Drive letters, and many people will have their Windows setup to hide extensions so references to drive letters, and to File extensions like .exe will seem overly technical. You don't need to teach people about design choices in Windows OS, just help them get the program installed.)

Item 8: when talking about "Abort, Retry, Ignore" you are getting into deep water, because there are many things that can cause these problems, and some of them are fatal to the installation. I would handle this conversation along the lines of the Instal~1.rtf, as an appendix.

(Incidentally, you should use Full names for these files in the documents, or change them so that you don't see the ~ in the name. Just make the file names no longer than 8 characters, if you don't think people will consistently be able to see the full name. The Tildes can be quite confusing, and if you copy a file named

Instal~1.rtf to a drive where there is already another file named “Installation instructions for Music.rtf” for example, that file you copied will become Instal~2.rtf.)

There are two basic problems that lie behind the installation errors leading to Abort Retry ignore, that can, I think, be understood by the non technical computer user if they are provided with a bit of background.

I would rewrite the In general section of the Install Guide as follows:

Keep the note about Access 97, then I would say:

Different computers have different Security settings for protecting parts of the Operating system. These settings protect computers from those pesky viruses we all hear about. Often when installing a new program, these Security settings get in the way, because we often want and need to make changes to parts of the Operating System at this time.

With Fuld’s Netsuke index, these settings will sometimes cause Windows to complain that the Installation program is trying to make changes to:

WININET.DLL, STDOLE2.DLL, or URLMON.DLL.

If the installation process causes a Dialog Window to come up with the options **Abort, Retry, Ignore**, no harm will come if you select **Ignore**.

Other appearances of the Abort Retry Ignore dialog:

If you encounter Abort, Retry, Ignore with other files in the installation process, it is likely that your installation is not complete, and the database may not function.

The most common reason for this failure is a Dirty or Damaged CDROM. The Installation file is a single, compressed 60 megabyte file. This is quite a large file, taking up 10% of the total capacity of the CD Rom, so smudges, dirt and scratches can easily affect a portion of this file. One technique that may help you determine whether you have this problem is to copy all files from the CDROM onto a folder on your computer. If the copying process succeeds without errors, then you can run the installation program (setup.exe) from the folder you have created. This will sometimes work even with a dirty CDROM.

If you can’t successfully copy the file, you should seek some professional help. You may have a bad CDROM, a defective CD Drive, or you may have insufficient space on the computer you want to install the program onto.